

## **THE TRANSFORMATION AGENDA AND DIRECT PAYMENTS IN HILLINGDON: WITNESS SESSION 2**

**Contact Officer:** Brian Doughty  
**Telephone:** 01895 250277

### **REASON FOR ITEM**

To hear from witnesses, as part of the Committee's 2009/10 review of the transformation agenda and direct payments in Hillingdon.

### **OPTIONS AVAILABLE TO THE COMMITTEE**

To question the witness about the transformation agenda and best practice arising from other Individual Budget Pilot Authorities. (Suggested questions attached as Annex A).

### **INFORMATION**

1. The Committee is responsible for undertaking the 'policy overview' role in relation to Social Services, Health and Housing. This role is outlined at the start of the agenda.
2. Previous experience from both Hillingdon and other Councils indicates that the Committee can have the greatest impact by focusing on a particular topic at one or several meetings.
3. Following discussion at the Committee's meeting on 16<sup>th</sup> June 2009, Members decided to review the Transformation Agenda and Direct Payments during 2009/10.
4. This is the second witness session for the review. This will explore the potential lessons of good practice from other individual budget Pilot Authorities and provide information of the progress of transformation across the country. The following will be attending to give evidence to the Committee:  
  
*Julia Woods, Regional Support - London & SE, InControl Representative*
5. Questions (attached as Annex A) have been sent to the witness in advance. Members are not constrained by these and may wish to ask supplementary questions.

**Attachments:**

Annex A: Questions for the witness

Annex B: Copy of the scoping report

**SUGGESTED SCRUTINY ACTIVITY**

- Question the witness, adding supplementary questions as appropriate.
- Compare and contrast practice here in relation to other Pilot Authorities.
- Start to identify possible conclusions and recommendations from the evidence given.
- Identify issues that the Committee should investigate further as part of the review.

**POTENTIAL LESSONS OF GOOD PRACTICE FROM OTHER INDIVIDUAL  
BUDGET PILOT AUTHORITIES**

**QUESTIONS FOR THE WITNESSES**

---

1. What is your (organisation's) role in direct payments and the transformation agenda?
  2. What are the priorities of InControl?
  3. What was InControl's role in undertaking the national programme of pilots?
  4. What are the key lessons (both positive and negative) to be drawn from the pilots about the uptake of self directed support?
  5. What are the key challenges facing other local authorities and what steps are they taking to address these?
  6. What impact is self directed support having on the following:
    - SDS and provision for borderline cases
    - The importance of managing pre-service costs
    - Interagency Relationships
    - Different types of funding models
    - Resource allocation and monitoring
    - Housing issues
    - Transportation issues
    - Access to funding streams outside adult social care
    - Safeguarding and monitoring
  7. How do you see the future for self-directed support developing as a whole?
-